

## Visitors and Designated Caregivers

We value and appreciate you coming to our Home. We would like to remind you that PPE requirements are different in health care then in community. Masks are required for the duration of your visit.

We would like to remind you that we are entering another season in which a variety of respiratory illnesses are common. It's not just COVID, there is influenza, RSV (respiratory syncytial virus) and the common cold. We are trying to prevent outbreaks from occurring in our home in order to prevent isolating your loved one. Outbreaks can occur in personal care homes at any time of year. For example, if your loved one were to contract RSV, they would be on isolation until their symptoms go away which could be longer then 10 days in most cases. Isolation can be difficult on residents' physical, social, emotional and cognitive well being. Outbreaks are difficult on residents and staff. At Rest Haven we are trying to balance between quality of life and prevention of illness.

We ask that you please follow the rules and guidelines set out by Shared Health and Southern Health - Santé Sud. Thank you for continued compliance, collaboration and community support.

We appreciate you following the guidelines below and treating everyone with respect.

<b><i>Resident Room</i></b>	
Up to 4 may be identified, with up to 2 attending at a time. Designated Caregivers may accompany the resident in locations outside their room, provided physical distancing can be maintained from other residents and Designated Caregivers, and their presence does not impinge on another residents' ability to participate/move throughout the building.	Medical Mask Provided by facility  Additional PPE may be required  Physical Distancing encouraged

***End of Life***

**Resident Room**

Maximum 4 may be identified and attend at a time.

Medical Mask  
Provided by facility  
Additional PPE may be required