

December 17, 2020

Dear Family:

First and foremost, HavenGroup wishes you and your family a Merry Christmas and Blessed New Year.

We are pleased that we currently have no known active cases of COVID-19 within Rest Haven Care Home and Rest Haven at Cedarwood. However, Licensed Personal Care Homes (PCHs) across Manitoba remain at **RED (CRITICAL)** in the Province's Pandemic Response System Level.

Effective immediately, **designated family caregiver(s)** may visit their respective loved one with strict adherence to Infection Prevention & Control (IP&C) precautions:

- Be appropriately screened/signed in and out
- Hand hygiene upon entry to facility and before/after contact with health care workers or the health care environment
- Wear a mask at all times (caregiver to bring and wear a non-medical mask for the duration of their visit unless directed to wear facility-provided procedure mask). Mask must be worn for the duration of the visit
- No eating or drinking while in facility
- Maintain physical distance of six feet (two meters) from other residents and staff in common areas
- Go directly to the resident room that you are caring for with no loitering in common areas

General visitations are not permitted, unless granted by exception for situations such as end of life care. General visitations are expected to become available once the visitation shelters are approved for operations, and when the Medical Officer of Health has declared the outbreak is over at the respective site.

We thank-you in advance for your support in meeting the care needs of your loved one as we collectively seek to mitigate community transmission of the COVID-19 virus within our facilities.