

UPDATE

Attention: Tenants & Support Persons

We know that family and friends are integral to the overall health, well-being and quality of life of tenants' lives. Balancing necessary preventative measures while maintaining the vital connections that tenants have with family members and support systems have been at the heart of every stage of our response to COVID-19. While preventing the spread of this virus within our facilities remains a priority, COVID-19 will be a part of our 'new normal' and requires a longer-term balance between preventative measures and the many benefits of ongoing interaction between tenants and their loved ones, and with others.

Accordingly, this is to advise that, effective **July 27**:

- A maximum of six (6) visitors (family and/or friends) at a time are allowed to your home:
 - o Restrictions apply to visitors who have travelled outside of Manitoba within the past 14 days (this includes eastern and southern Ontario, Quebec and Atlantic Canada).
 - o No visitor shall be permitted to attend if they have any respiratory, cold/flu or other COVID-19 like symptoms.
 - o Visitors must adhere to social distancing of 2 metres (6 feet) and strict hand hygiene.
- Current tenant programming will continue under the direction of the Tenant Resource Coordinators (TRCs) and/or the Chaplain. Room rentals for private functions are NOT allowed.
- Gathering spaces will open with some furniture. Do NOT move or add furniture than that which is placed in the given space.
- Contact your Tenant Resource Coordinator re: hair care service options for your respective facility.
- The congregate meals program will re-open with two settings: tenants from floors 1 – 3 at 1130 a.m.; tenants from floors 4 – 6 at 12:15 p.m.
- The booking of the guest room will be allowed subject to adhering to revised rental guidelines. Contact the office for further details.
- Chapel services are under review but are NOT expected to open for a while.

Protecting the health and well-being of your loved ones and staff remains one of our top priorities. Regular assessment of the impact and evaluation of the need for adjusted restrictions will continue as developments evolve. Once again, thank you for your cooperation and understanding as we take every measure to protect you, your loved ones and our staff.